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MEDIA ALERT

Consumer Protection reminds Bally Total Fitness customers to follow up on refunds

"If consumers have problems with getting money back from Bally Fitness, file a complaint"

(For immediate release)

SALT LAKE CITY, Utah – Francine A. Giani, Executive Director of the Utah Department of Commerce and announced today that Utahns who were members of Bally Total Fitness should be reminded that if any of the 8,000 affected members have problems receiving refunds for their gym memberships, they should file a complaint with the Utah Division of Consumer Protection. Bally Total Fitness closed 2 Utah locations in Midvale and Sugarhouse without warning members on December 10, 2008.

"While Bally Total Fitness has assured us that they are going to work with Utah members on issuing refunds, we want those who held memberships to know they can file a complaint with us if they do not receive satisfaction from the company," said Francine A. Giani.

For information on how to file a consumer complaint with the Utah Division of Consumer Protection log on to: www.consumerprotection.utah.gov or call (801) 530-6601.

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